

### **Accessibility Guide for Lower Keats Glamping**

linda@lowerkeatsglamping.co.uk 07540367386 https://lowerkeatsglamping.co.uk/

Contact for accessibility enquiries: Linda Kellaway



Lower Keats Glamping whole site

#### Welcome

Safari Lodges nestled in beautiful countryside and only a 15-minute drive from the amazing Jurassic Coastline in the heart of Devon's Axe Valley, between Axminister and Chard alongside the River Axe.

Ensuite toilets and shower rooms with hot running water, proper beds and their own kitchens with wood burning stoves to keep you snug and warm, even an additional double burner gas hob, for that early morning cuppa or cooking without the need to fire up the stove. Sleep 6 (in 3 separate rooms) in a king bed, two single beds and a double cabin bed.

We recommend Beer Lodge for ease of access being the first lodge on the right in the meadow. To access the lodge (Beer) it has a permanent ramp on the front and 3 downward steps on the rear of the tent. The inside of the tent is all on one level.

Watch the video: Lower Keats Glamping

#### **Arrival**

- There is level access from the carpark which is stone/grass to:
  - The Honesty shop entrance

#### **General**

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

#### **Getting here**

Lower Keats Farm Broom Lane Axminster EX13 7AZ

# Travel by public transport

- You can get to Lower Keats Glamping by bus and train.
- The number 30 bus Axminister to Chard First Link bus stop is 2 mins slight incline walk away at Tytherleigh. The bus stop is 0.28 miles / 48.6 km from Lower Keats Glamping.
- The nearest train station is Axminister. The train station is 3.9 miles / 6.3 km fromLower Keats Glamping.
- Axminister railway station is just 7 minutes away. It is on the London Waterloo -ExeterSt David's Line.

### Travel by taxi

• You can get a taxi with Axminister Taxis by calling 01297 34000.

# P-Parking

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free. There is a disabled parking space outside of the shop.
- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
- From the car park to the entrance, there is level access. There is a permanent ramp.
- The route is 1100mm wide, or more.
- The main entrance to the Honesty Shop/Reception is in the car park. We will happily assist if required. The entrance path to the honesty shop has a 1180mm paved path with stone each side.





Disabled Parking Space

Honesty shop/Main entrance to welcome

#### Main entrance to shop

- The access to the honesty shop is 1180mm wide with the paving slabs. The ramp is 1100mm wide. This entrance has a handrail.
- The main entrance has a fixed main door that is side hung and manual.
- The shop has a permanent ramp access 1100 mm wide. The honesty shop door is 790mm wide. The shop is on one level and is open plan.
- When you arrive, we can help carry your luggage.
- There is a disabled parking space outside of the shop.



Honesty shop/Main entrance welcome area



Disabled parking

#### Honesty shop inside

You can sit down inside the honesty shop/reception area.



Honesty shop door

#### **Tent entrance (Beer)**

- You can drive to the end of the track which is 50m from Beer Tent.
- There is a disabled parking place at the end of the track.
- The entrance to the tent is via a grassed gently sloped field. From the end of the track, it is 50m to the front of the tent and 70m to the rear of the tent. The tent has a permanent ramp to the front and three steps to the rear access. Then thetent is all on one level throughout.
- The rear tent door is 640mm, then the zipped tent door is 720mm. The access through to the king bedroom reduces to 69cm by the end of the bed next to the fixed storage boxes.
- Access to the kitchen is 72cm.
- The enclosed rear porch is 1940mm x 2000m.





Disabled parking place



Front of Beer lodge with ramp





Gate with lever opening



Rear tent solid door



Rear tent step access 1000mm wide

Rear tent door and fire escape access narrows to 690mm by end of bed



Access to kitchen/living area from king bedroom distance is 720mm

## **Getting around inside**

#### **Visual Impairment - General Information**

• The front of the lodge has a permanent ramp, and the rear entrance has 3 downward steps. After the 3 steps at the rear, the lodge is on onelevel throughout.



• Twin bedroom - furniture can be rearranged upon request.



Twin Bedroom

## Bedrooms & Bathrooms

- All bedrooms have windows.
- Bedrooms have natural daylight.
- All bedrooms are non-smoking.
- We have non-allergenic bedding.
- No bedrooms have fitted carpets.
- We have wi-fi free bedrooms, for visitors with electro-sensitivity.
- We have non allergenic bedding. No fitted carpets. All soaps are not tested on animals and products are palm oil free and vegan.
- We can move the bedroom furniture, to improve accessibility.
- We have bathrooms with a hand and overhead shower.
- The direction of transfer ontothe toilet is to the left and right.



**Toilet** 



Shower room wet room



The toilet door is 690mm wide.

The pedestal sink has 900mm space to the door/wall.

The toilet has 750mm space to the wall. The toilet is 2000mm x 1860mm wall to wall

The shower door is 670mm wide, the shower room is 1860 by 1500mm.

There is an adjustable shower chair in the shower.

#### Self catering kitchen

#### **Tent kitchen Galley style**

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is level access.
- The table and plates have high colour contrast.
- Access to the kitchen from the main bedroom is limited to 690m mm when accessing from the rear/king bedroom. The walkway narrows by the end of the king bed opposite the storage crates.
- The doorway from bedroom to kitchen is 720mm.

  Access to the kitchen from the front of the tent is 900mm.



The kitchen has a 720mm distance between the sink unit and hob unit.



Kitchen

# Lounge

#### Lounge open plan area

- From the main entrance to the lounge, there is level access. The door is 900mm wide.
- The lounge is open plan. Access from the front of the tent is on one level with the front door of the tent 900mm.
  - The lounge can also be accessed from the rear of the tent via the king room narrowing to 69cm.



Open plan lounge

### **Getting around outside**

#### Hot Tub - Beer Lodge

 The sunken wood-fired hot tub is on a level deck at the front of Beer Lodge. The entrance height of the hot tub is seat level at 457mm high. Inside the tub, there is a seated circle ledge measuring seat base 300mm and foot well 400mm. The depth of the tub is approximately 1000mm deep.



Beer front deck



Wood-fired Sunken hot tub on Beer Lodge

#### **Farm Animal Feeding**

- From the main entrance to this area, there is level access. There is a permanent ramp to the honesty shop. The route is 1500mm wide, or more. The entrance is 1500mm wide.
- All guests may take part in animal feeding during their stay at Lower Keats, including feeding calves, lambs, chickens, and ducks. Calves are on level ground within the carpark area with easy access. Lambs are next to our drive with grassy verge access. Pigs, chickens, and ducks are viewable via a grassed area, and chickens can be carried to guests for petting.

Animal feeding

#### The Hive communal area used for pizza night

- From the main entrance to this area, there is gravel/grass slightly sloping access. The route is 1200mm wide, or more. The entrance is 1200mm wide.
- Level access to the inside of the hive. Outside access to the deck is via 2/3 stepsbetween each level of outside decking.

#### Customer care support/ Accessibility equipment

- We have an area to charge mobility scooters and battery powered wheelchairs.
- Electricity in the honesty shop for guests to use for charging devices and equipment. There is no electricity in the lodge.



#### **Emergency evacuation procedures**

• The tents have zipped/Velcro emergency exits at the rear and are laced at the front.

#### **Customer care support**

• Staff are available 24 hours a day.

#### The hive communal area

- Gary & Linda, the owners of Lower Keats Glamping are available 24 hours a day by mobile and live on the farm at the glamping site.
- We will happily assist with luggage.

# Eevel access to all rooms, once you have accessed the lodge

- Lounge open plan area has unobstructed floor space 1200mm by 900mm, or more.
- The lodge main entrance has a permanent ramp on the front and three steps to access via the rear, then there is level access to the bedrooms & lounge/kitchen.
- There is slightly sloped grass/gravel access from the carpark to:
  - Farm Animal Feeding
  - The Hive communal area is used for pizza night.

• Guide last updated: 15 June 2023